

**Case**

04/02/2009

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**Case ID** 2846347 **Status** Closed-Resolved  
**Customer** Lorie Blackwood **Contact**  
**Summary** Pollution Problem **Contact Method** 345-3909  
**Incident Address** Montano Blvd. NW & 2nd St. NW, Albuquerque...

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**Problem**

**Case Information**

**Summary**

Pollution Problem

**Notification Sched**

**Quick Code** Air Quality Pollution

**Dept/Div** ENV HEALTH - AIR QU

**Case Type** SR

**Status** Closed-Resolved

**Provider Group** EHD-Air Quality Cleari

**Assigned To** LARRY SIMS

**Priority** Medium

**Description**

Citizen called to report a bad pollution problem coming from the American Cement Factory. This is on Griegos between 2nd and Edith. She would like to have this checked out. She stated that the smell is really, really, bad and she can barely breathe. It is really bad right now.

**Notes Summary**

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Select	Description	Attachment (s)	Type	Date Added
	<a href="#">Pollution Problem</a>			
	<b>(Internal Only)</b>			
<input checked="" type="checkbox"/>	On November 17, 2008, Air Quality Representatives Larry Sims and David Duran responded to the air quality complaint. At 1000 hours the Representatives arrived at Holly Asphalt and talked to Daniel Guerrero, Assistant Plant Manager to inform him of the com...			11/18/2008 7:58: MST
<input type="checkbox"/>	<a href="#">Email</a>	<a href="#">View</a>	<a href="#">Add Note</a>	

**Solutions Considered for this Case**

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Select	ID	Description	Date Modified	Added By	Resolut
<input checked="" type="checkbox"/>	451437	On November 17, 2008, Air Quality Representat... On November 17, 2008, Air Quality Representatives Larry Sims and David Duran responded to ...	11/18/2008 8:25:41AM MST	SIMMS LARRY R	Success Resolut
<input type="checkbox"/>		<a href="#">Email</a>	<a href="#">View</a>	<a href="#">Solve</a>	

**Related Actions**

No related actions have been added.

**Related Actions**

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**Related Cases**

No related cases have been added.

Relate an Existing Case

Create and Relate a New Case

**Event History**

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Date	Policy Name	Details	Na
11/18/2008 8:25AM MST	After a Case is Closed	Case Status changed from Open-Research to Closed-Resolved	SIM
11/17/2008 7:02AM MST	Assigned to Changed	Case Assigned changed from (no prior value) to LARRY SIMS	DU
11/17/2008 7:01AM MST	Case Status Changed	Case Status changed from Open-New to Open-Research	DU
11/15/2008 5:20PM MST	Provider Group Changed	Provider Group changed from (no prior value) to EHD-Air Quality Clearinghouse	CO

▼ **Audit History**

<b>Created</b>	11/15/2008 5:20PM MST	<b>By</b> CCCSPC	CORDOVA SUSAN
<b>Modified</b>	11/18/2008 8:25AM MST	<b>By</b> ENVLRS	SIMMS LARRY R
<b>Closed</b>	11/18/2008 8:25AM MST	<b>By</b> ENVLRS	SIMMS LARRY R

## Case

### View Note

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**Case ID** 2846347

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#### Notes

**Added On** 11/18/2008 7:58AM      **Added By** SIMMS LARRY R

**Summary** Pollution Problem

**Description** On November 17, 2008, Air Quality Representatives Larry Sims and David Duran responded to the air quality complaint. At 1000 hours the Representatives arrived at Holly Asphalt and talked to Daniel Guerrero, Assistant Plant Manager to inform him of the complaint. Mr. Guerrero, informed us that Holly Asphalt Facility was not operating at that time and the facility was completely closed.

The next facility, the Representatives went to was GCC Rio Grande Facility and arrived at 10:15 hours. Upon talking to Mr. Ron Walton, Plant Manager the last load that went out was at 14:30 and the facility was not operating at the time that the complainant noticed the odor or smell of cement. At the time of the site visit, the Representatives noticed that the yard was very clean and fugitive dust was being emitted from the facility. There were no emissions coming from the baghouses that are located on the cement silos during unloading of the cement trucks.

The next facility the Representatives went to was the Albuquerque Police Department Forensic Lab where the incinerator is located for destroying of various illegal drugs. The Representatives asked lab personnel if Albuquerque Police Department was using the incinerator at 1600 to 1700 hours on November 15, 2008, the Representatives where informed by lab personnel that the facility was closed on November 15, 2008.

The next facility the Representatives went to was the GCC Rio Grande auxiliary storage site. The Representatives talked to Mr. David Woods operator for GCC Rio Grande. Mr. Woods informed the Representatives that the GCC Rio Grande auxiliary storage site was closed on November 15, 2008.

The Representatives will do a follow-up on the complaint and see if any unusual excessive emission events are occurring during the week.

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**Case**

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**Case ID** 2239666 **Status** Closed-Resolved  
**Customer** Nicole Kellett **Contact**  
**Summary** Air Quality Complaint **Contact Method** 263-1631  
**Incident Address** 4452 3rd St NW, Albuquerque, NM, USA

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**Problem**

**Case Information**

**Summary**

Air Quality Complaint

**Description**

Citizen called to file complaint about a bad odor in the air which is coming from American Cement.

**Notification Sched**

**Quick Code** Air Quality - Other

**Dept/Div** ENV HEALTH - AIR QU

**Case Type** SR

**Status** Closed-Resolved

**Provider Group** EHD-Air Quality Cleari

**Assigned To** LARRY SIMS

**Priority** Medium

**Notes Summary**

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Select	Description	Attachment (s)	Type	Date Added
	<u>AMERICAN CEMENT ODOR</u>			
	<b>(Internal Only)</b>			
<input type="checkbox"/>	On June 16, 2008, Air Quality Representatives Larry Sims and David Duran responded to this air quality complaint at 0900 hours. The Air Quality Representatives arrived at 0930 hours at American Cement Facility. No odors were detected at the facility. Th...			06/16/2008 12:12 MDT
<input type="checkbox"/>	<input type="button" value="Email"/>	<input type="button" value="View"/>	<input type="button" value="Add Note"/>	

**Solutions Considered for this Case**

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Select	ID	Description	Date Modified	Added By	Resolut
<input type="checkbox"/>	360889	On June 16, 2008, Air Quality Representatives... On June 16, 2008, Air Quality Representatives Larry Sims and David Duran responded to this...	06/16/2008 12:24:23PM MDT	SIMMS LARRY R	Success: Resolut
<input type="checkbox"/>		<input type="button" value="Email"/>	<input type="button" value="View"/>	<input type="button" value="Solve"/>	

**Related Actions**

No related actions have been added.

**Related Actions**

**Related Cases**

No related cases have been added.

Relate an Existing Case

Create and Relate a New Case

**Event History**

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Date	Policy Name	Details	Name
06/16/2008 12:24PM MDT	After a Case is Closed	Case Status changed from Open-Research to Closed-Resolved	SIMMS
06/16/2008 7:17AM MDT	Assigned to Changed	Case Assigned changed from (no prior value) to LARRY SIMS	DURAI
06/16/2008 7:17AM MDT	Case Status Changed	Case Status changed from Open-New to Open-Research	DURAI
06/16/2008 7:15AM MDT	Provider Group Changed	Provider Group changed from (no prior value) to EHD-Air Quality Clearinghouse	GUTIE D

Save Case

Re-open Case

▼ **Audit History**

<b>Created</b> 06/16/2008 7:15AM MDT	<b>By</b> CCCRDG	GUTIERREZ ROBERTA D
<b>Modified</b> 06/16/2008 12:24PM MDT	<b>By</b> ENVLRS	SIMMS LARRY R
<b>Closed</b> 06/16/2008 12:24PM MDT	<b>By</b> ENVLRS	SIMMS LARRY R

## Case

### View Note

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**Case ID** 2239666

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#### Notes

**Added On** 06/16/2008 12:12PM      **Added By** SIMMS LARRY R

**Summary** AMERICAN CEMENT ODOR

**Description** On June 16, 2008, Air Quality Representatives Larry Sims and David Duran responded to this air quality complaint at 0900 hours. The Air Quality Representatives arrived at 0930 hours at American Cement Facility. No odors were detected at the facility. The Air Quality Representatives drove south on Griegos to 4th street and did not detect any odors. The Air Quality Representatives drove north on Carlton Street and did not detect any odors. The Air Quality Representatives drove east on 3rd street and did not detect any odors around 4452 3rd St NW.

At 1030 hours the Air Quality Representatives left the vicinity of American Cement and returned to the Air Quality Division Westside Offices.

No further action is required at this time.

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**Case ID** 2139512 **Status** Closed-Resolved  
**Customer** Michelle Goodson **Contact**  
**Summary** American Cement Company Complaint **Contact Method** 259-0202  
**Incident Address** 4702 Carlton St NW, Albuquerque, NM, USA

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Problem

Case Information

Summary

American Cement Company Complaint

**Notification Sched**

**Quick Code** Air Quality Fugitive Du

**Dept/Div** DFAS-Citizen Contact

**Case Type** SR

**Status** Closed-Resolved

**Provider Group** DFAS-Citizen Contact

**Assigned To**

**Priority** Medium

Description

Citizen reporting huge amount of dust being given off from the cement company.

Notes Summary

Customize | Find | View All | First

Select	Description	Attachment (s)	Type	Date Added
	American Cement Company			
	<b>(Internal Only)</b>			
<input checked="" type="checkbox"/>	On May 19, 2008 at 1330 hours, Air Quality Representative Larry Sims and David Duran responded to a air quality complaint filled with Albuquerque's CRM System. The complaint alleges that there was a cloud of cement dust being generated at American Cement ...			05/20/2008 7:34/MDT
<input type="checkbox"/>				

Solutions Considered for this Case

Customize | Find | View All | First

Select	ID	Description	Date Modified	Added By	Resolut
<input checked="" type="checkbox"/>	344904	On May 19, 2008 at 1330 hours, Air Quality Re... On May 19, 2008 at 1330 hours, Air Quality Representative Larry Sims and David Duran respo...	05/20/2008 8:27:16AM MDT	SIMMS LARRY R	Success Resolut
<input type="checkbox"/>					

Related Actions

No related actions have been added.



Related Actions

Related Cases

No related cases have been added.

Relate an Existing Case

Create and Relate a New Case

**Event History** Customize | Find | View All |  First 

Date	Policy Name	Details	N
05/20/2008 8:37AM MDT	After a Case is Closed	Case Status changed from Pending-CallBack to Closed-Resolved	C
05/20/2008 8:27AM MDT	Case Status Changed	Case Status changed from Pending-CallBack to Pending-CallBack	S
05/20/2008 8:23AM MDT	Assigned to Changed	Case Assigned changed from LARRY SIMMS to (new value empty)	S
05/20/2008 8:23AM MDT	Provider Group Changed	Provider Group changed from EHD-Air Quality Clearinghouse to DFAS-Citizen Contact Center CallBack	S
05/20/2008 8:23AM MDT	Case Status Changed	Case Status changed from Open-Research to Pending-CallBack	S

▼ **Audit History**

**Created** 05/17/2008 10:39AM MDT **By** E25067 KLINGBILE NORMAN

**Modified** 05/20/2008 8:37AM MDT **By** CCCDJC CHAVEZ DAVID J

**Closed** 05/20/2008 8:37AM MDT **By** CCCDJC CHAVEZ DAVID J

**Case****View Note**

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**Case ID** 2139512

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**Notes****Added On** 05/20/2008 7:34AM      **Added By** SIMMS LARRY R**Summary** American Cement Company**Description** On May 19, 2008 at 1330 hours, Air Quality Representative Larry Sims and David Duran responded to a air quality complaint filled with Albuquerque's CRM System. The complaint alleges that there was a cloud of cement dust being generated at American Cement Company on May 17, 2008.

Air Quality Representatives Larry Sims and David Duran arrived at American Cement Company at 1355 hours and talked to Facility Manager Ron Walton. The Air Quality Representatives informed Mr. Walton, about the complaint that the Air Quality Division received on May 17, 2008. Facility Manager Mr. Walton, informed us that on May 17, 2008 between 1000 and 1100 hours a cement truck was off loading cement into one the silos. The clamps on the off loading line broke and cement material was release into the ambient air shed.

Mr. Walton informed the Air Quality Representatives, that after the release of cement material from the truck, facility personnel cleaned the incident site and repaired the clamps on the off loading line.

The Air Quality Representatives asked Mr. Walton if he submitted a Part 90 Breakdown Form for abnormal operating conditions to the Air Quality Division within the two hour limit after the incident. Mr. Walton informed the Air Quality Representatives that he did not submit a Part 90 Breakdown Form.

On May 19, 2008, the Air Quality Representatives left Amercian Cement Company at 1400 hours.

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